

June 5, 2020

OUR COVID-19 RESPONSE - UPDATE

Dear Galvanic Customer,

As lockdown measures are starting to ease around the world, we continue to proactively and effectively take all the necessary steps to protect the health and well-being of all our stakeholders and ensure our business continuity.

While adhering to local and federal government guidelines and continuously reviewing and implementing best practices, our team has adapted as required to maintain full sales, manufacturing and servicing operations and minimize any impact to you, our valued customer.

This includes conducting **virtual Factory Acceptance Tests** on our analyzers when required, and **live remote troubleshooting and commissioning support** when being on site is not an option. To accomplish this, we use a high degree of creativity and leverage best-in-class technology to ensure seamless and successful execution.

We are grateful for your business and remain committed to providing you with certainty during these challenging and uncertain times.

Sincerely,



Rene Aldana
President and CEO