

March 17, 2020

OUR COVID-19 RESPONSE

Dear Galvanic Customer,

As reflected in our core values, our organization is committed to the health and safety of our employees, customers and partners worldwide. In order to minimize the risk posed by the current pandemic in our workplace and our communities, Galvanic has implemented a series of policies in line with recommended best practices from official health authorities, while doing our best to maintain business continuity.

This includes internal policies that restrict all staff business travel, require self-isolation for anyone exposed or exhibiting symptoms, and provide the ability to work remotely to those whose functions allow it.

Business Continuity

Our offices in Canada and the US remain open. We continue to work with you to design solutions that address your online gas and liquid process analysis and measurement needs. Device orders are being processed, manufactured and shipped with minimum disruption at this time, and we continue to fulfill all parts and consumables orders as these are received.

Due to restrictions placed on our Field Support team, for the time being we are only able to provide remote assistance and troubleshooting services, with limited on-site emergency support when options outside commercial airline transportation exist.

The leadership team is continuously reviewing circumstances as they evolve and making necessary adjustments to protect the health and safety of all our stakeholders while fulfilling our commitments to our customers. We will keep you informed of any material development that may impact our ability to do so.

Sincerely,



Rene Aldana
President and CEO